



HOLON USER GUIDE

PGx Orders

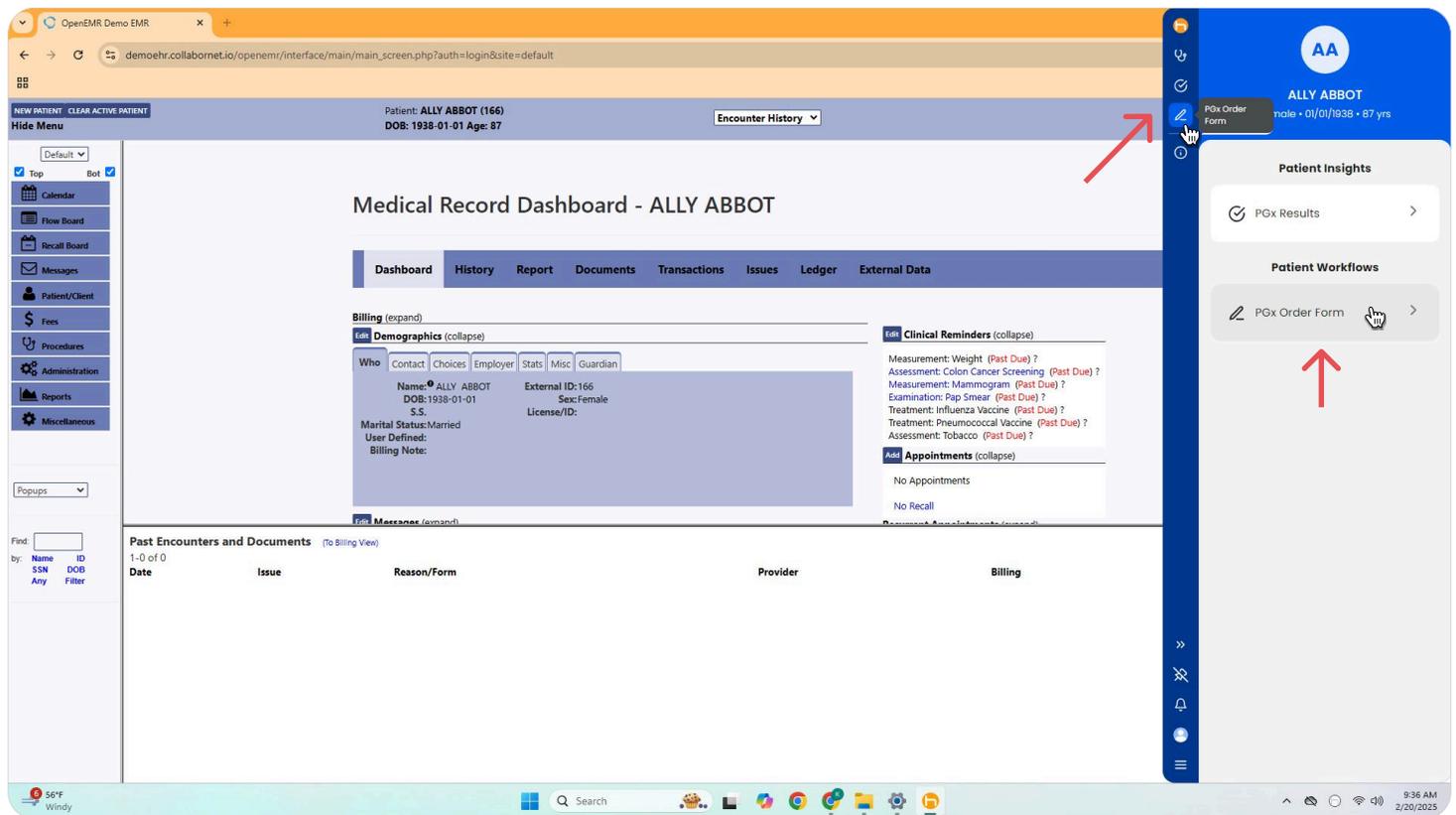
Version 1
February 2025

Introduction

Welcome to the PGx Orders user guide. In this guide, you will find a walkthrough on how to submit a PGx order and retrieve PGx results in the Holon app.

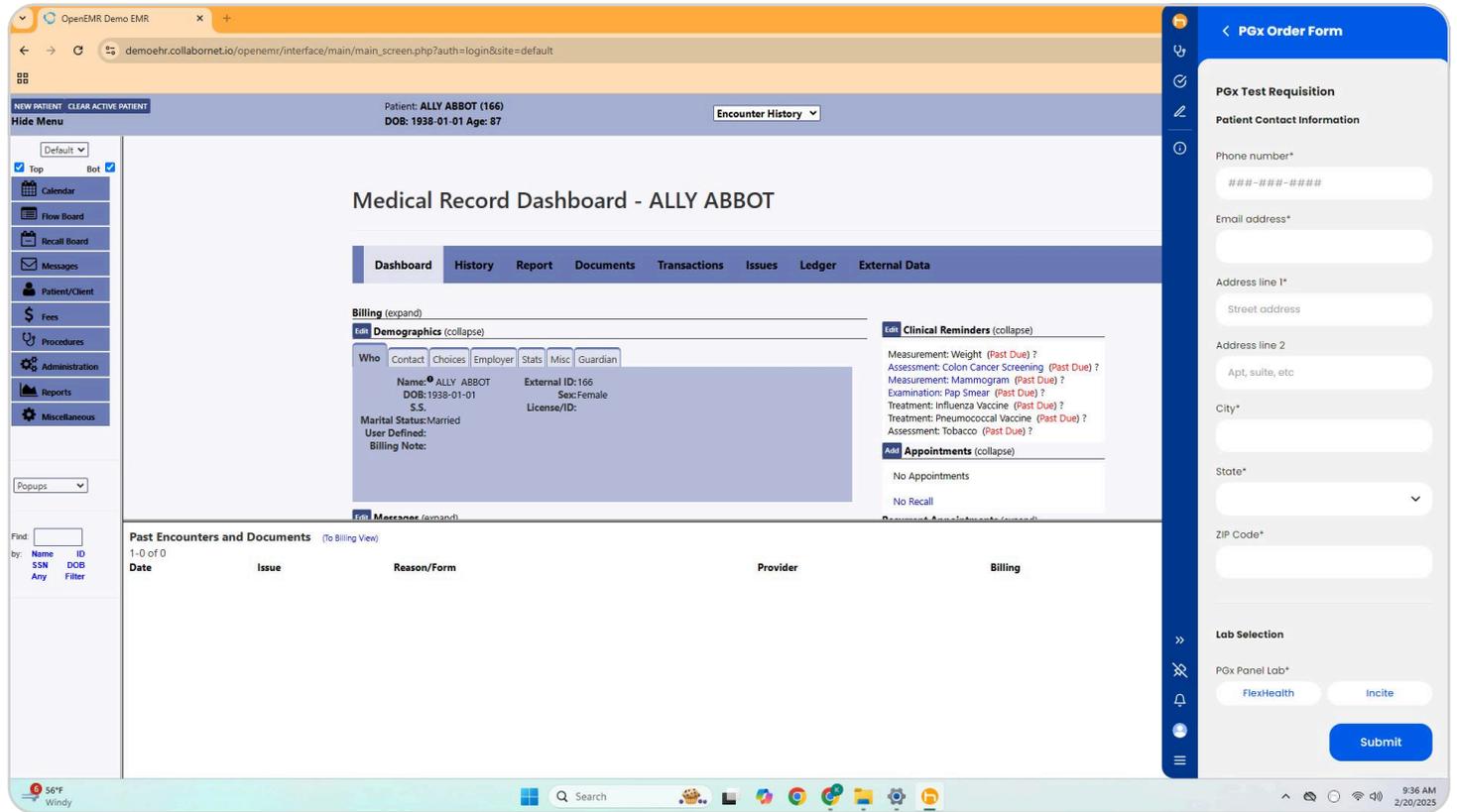
Order PGx

To submit a PGx order, first open a patient's chart in your EHR to bring a patient into context in the Holon app. Once you see a patient loaded into the Holon app, you will be able to navigate to the **PGx Order Form** via the navigation bar or from **Home > Patient Care > PGx Order Form** tab.



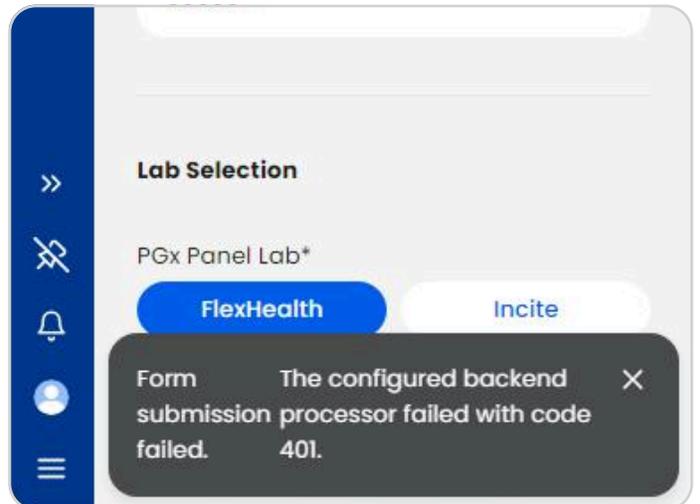
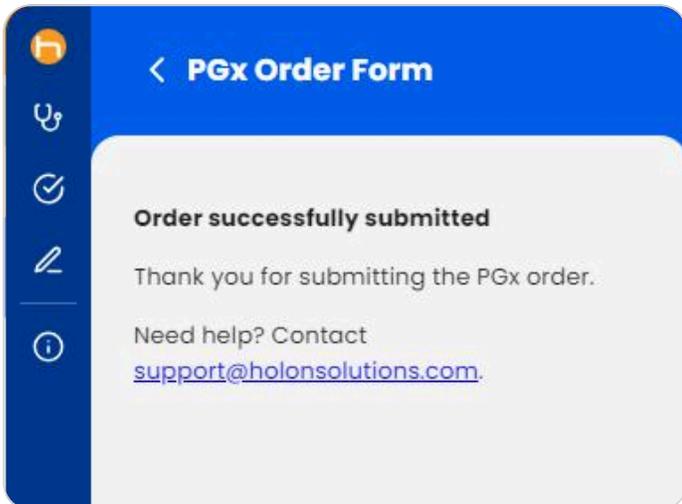
Order PGx (continued)

Fill out the **PGx Order Form** and click **Submit**.



If a form is successfully submitted, you will see the confirmation message below:

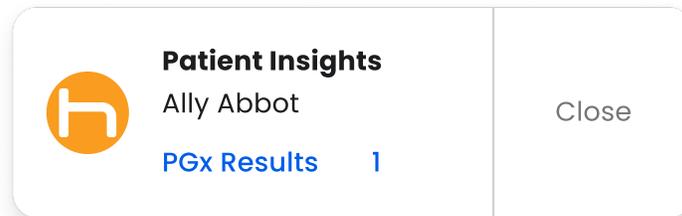
If the app is unable to submit the order, you may see an error toast. Please try again or contact support@holonsolutions.com.



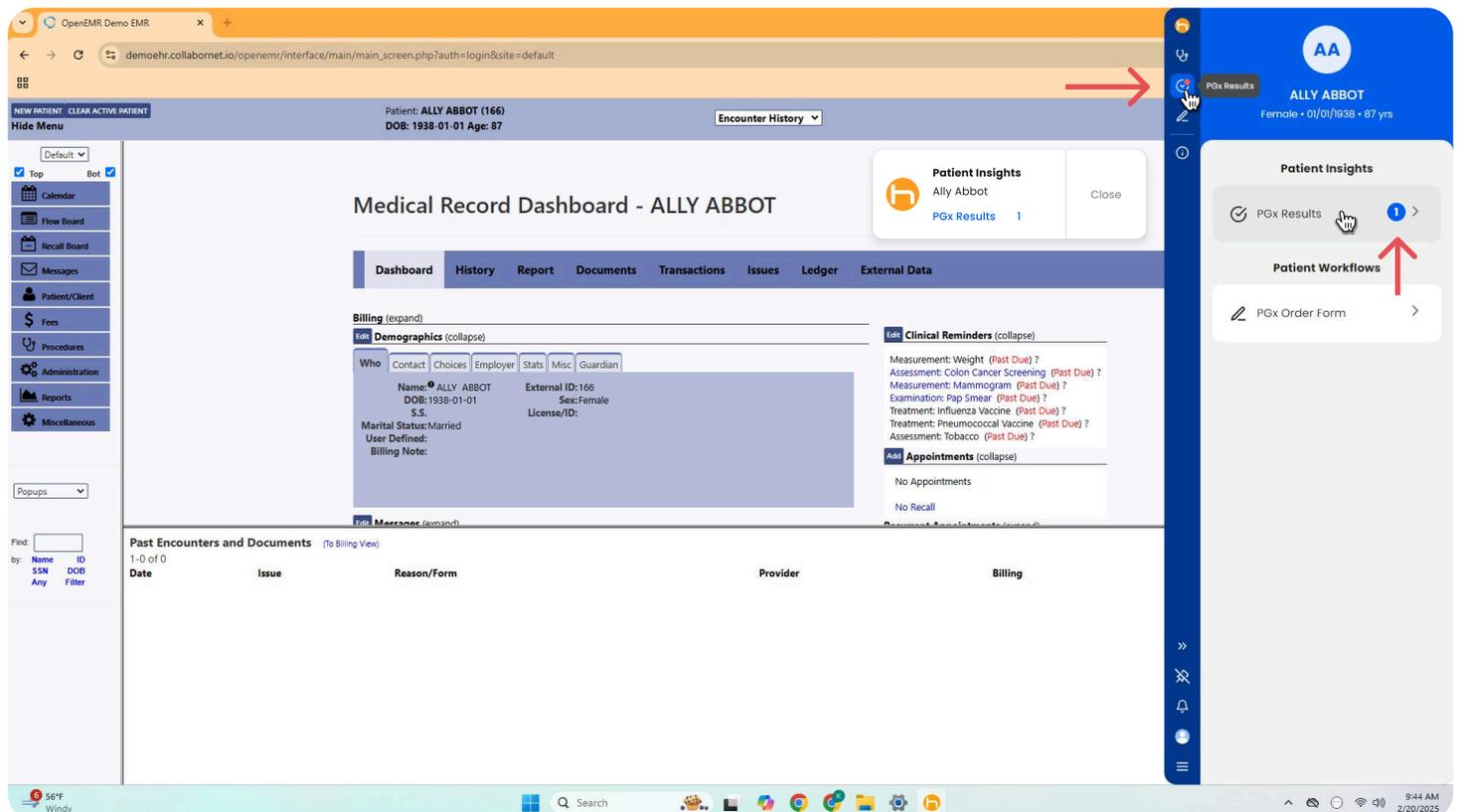
PGx Results

After submitting the order form, please expect results to come back within 1 to 2 weeks once a sample has been received by the lab.

To retrieve the PGx results for a patient you have placed an order for, open their chart in your EHR. If results are ready to view, you will receive a notification pop up with a link to the **PGx Results** page. Click on this link to navigate to **PGx Results**.

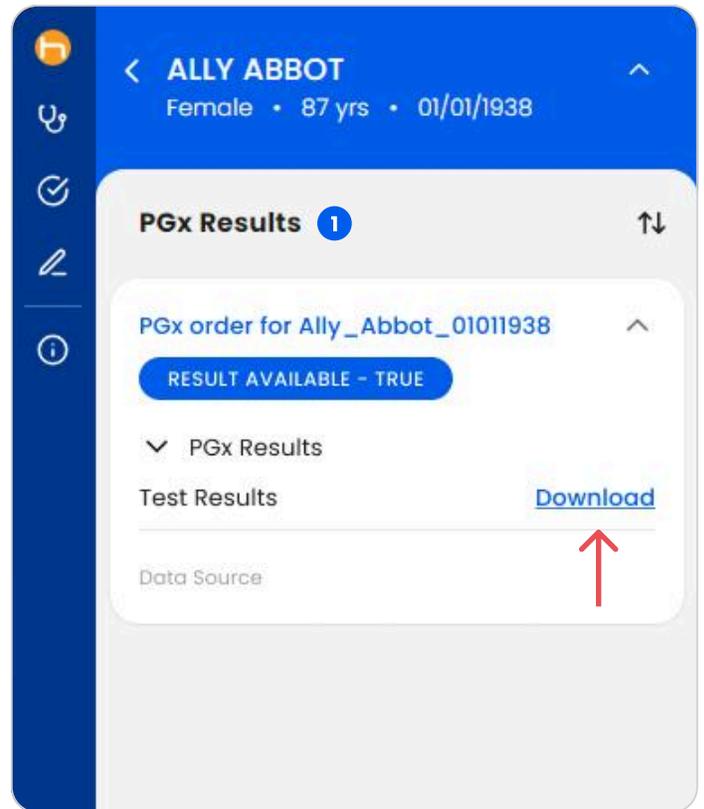
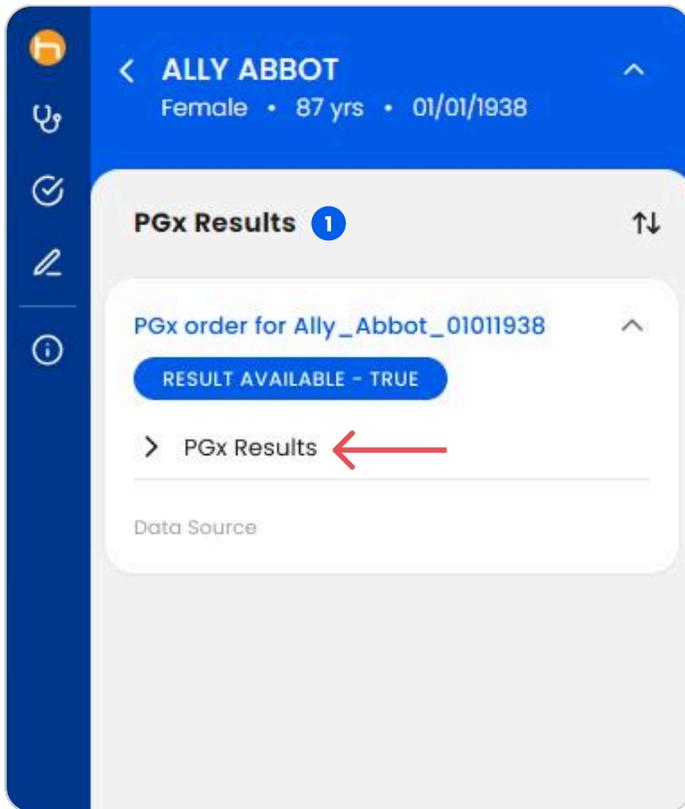


You can also navigate to the results page via the navigation bar or **Home > Patient Care > PGx Results** tab.



PGx Results (continued)

On the PGx Results page, you will see a card with order details and a link to download the results. Expand the PGx Results section on the card to reveal the download link. Click **Download** to download the results PDF.



If you receive an error message on the card or are unable to view PGx Results, please contact support:

 Contact Support support@holonsolutions.com