

holon[®]

Referrals

FOR HEALTH PLANS



Achieving Objectives by Reducing Barriers and Friction. Relief Drives Rewards and Results.

Effectively Transition Patient Care Across the Healthcare Ecosystem

REDUCE OPERATIONAL BURDENS AND REFERRAL INEFFICIENCIES WITH YOUR PROVIDER NETWORK

The best treatment plans require seamless communication across the entire healthcare ecosystem. Yet when it comes to referrals, incorrect or incomplete information breaks down the processes that impact quality and member outcomes. With more than 100 million specialty referrals taking place each year, inefficiencies can lead to administrative and clinical errors,

incomplete referrals, network leakage, lost revenue, and unhappy members.

With Holon **Referrals**, your providers and care teams communicate accurate, relevant referral information seamlessly and securely with an easy-to-use application that works within their established workflows.

Simplify referrals across the continuum

SAVE TIME

Providers can:

- Initiate and/or receive referral requests within the EHR workflow
- Receive automated notifications when referrals are available for review
- Receive referral requirements for information/ documentation from specialists
- Reduce provider team errors with auto-populated referral forms
- Track referral status in real time

IMPROVE CARE COORDINATION

- Facilitate new or existing connections to keep care plans on-track for members
- Ensure everyone is on the same path to improved outcomes
- Ensure a positive experience with personalization and dedicated support

INCREASE REVENUE

- Keep patients in-network with provider matching features
- Reduce ED utilization with timely specialist visits
- Get actionable status updates to improve patient follow-through with referrals
- Meet population and quality improvement goals to maximize return on investment

REDUCE NETWORK LEAKAGE

Select the most appropriate specialist based on multiple criteria including:

- Network and health plan affiliations
- Provider outcomes data
- Location
- Reduce patient out-of-pocket costs

Holon Referrals

How it Works

Holon **Referrals** works in the background of the provider EHR, using patented technology to automatically populate data from the patient chart into the referral form, reducing administrative burden for staff, ensuring proper coding accuracy, and notifying specialists when new referrals are available for review. Best of all, the experience is personalized for each user and each role.

Why Holon Referrals is Different

Combining patented sensing technology with communication, sharing, and tracking features, Holon **Referrals** facilitates care coordination, reduces operational process burden, and enables collaboration during patient handoff and transitions to other healthcare locations by:

- Working in conjunction with a number of EHRs – **no integration required**
- Auto-populating the referral form with patient information
- Being intuitive and easy to understand – user adoption is unparalleled and requires minimal training
- Seamlessly integrating into the EHR workflow
- Facilitating real-time collaboration for efficient, closed-loop referrals

About Holon Solutions

Holon's intelligent technology distills multi-source patient information and automatically presents it directly within clinical workflows, saving healthcare teams time and relieving the everyday aggravation of digging through heaps of data. Holon is bringing to market a personalized, intelligent system to empower everyone in the healthcare ecosystem to deliver the best care, leading to the best results.

Our diverse team of medical and technology experts leverages modern approaches combined with human-centric design focused on a superior user experience at the point of care as well as at the enterprise level. Knowing that technology by itself does not produce results, our dedicated Customer Success professionals personally ensure that clinicians, administrators, and executives realize measurable value from the Holon platform and drive large-scale, systemwide adoption and improvements across the industry.

1 Employing patented sensor technology, the **Referrals** app senses and identifies users as they log into their EHRs and open patient charts.

2 With the patient chart open, users can start a new referral, loading the patient's information into the form with a single click.

3 Precision provider matching technology helps users select the ideal specialist.

4 Information required by the selected specialist is presented in a questionnaire, helping ensure all necessary patient information is delivered up front.

5 Once submitted, referral status tracking and timeline documentation keep teams in synch.

6 For specialists, notifications display when referrals are waiting for their review.

7 Secure chat and document upload capabilities streamline care team communications.

