



CollaborNet® Referrals

Streamlined Referrals for Reducing Network Leakage, Improving Quality, and Increasing Revenue

Delivering the best treatment plans and long-term patient care takes a community working together. The more efficiently they can communicate and collaborate, the more effective the care. Yet when it comes to referrals, process breakdowns can have a draining effect on quality and outcomes.



70%
OF PROVIDERS

say they send patient histories with all or most of their referrals.

Institute for Health Improvement



<35%
OF SPECIALISTS

report receiving patient histories from referring physicians.

Institute for Health Improvement



up to
30%

OF DIAGNOSIS ERRORS

are attributed to breakdowns in the referral process.

Institute for Health Improvement

With more than 100 million specialty referrals taking place each year, process disconnects can lead to administrative and clinical errors resulting in incomplete referrals, network leakage, lost revenue, and even incidents of malpractice.

Holon's CollaborNet Referrals facilitate electronic collaboration across health communities by drawing in relevant data to initiate a patient referral and automatically populating documentation and communication channels along the continuum of care.

The screenshot displays the 'New Referral' screen in the 'Referrals - Holon Specialty Clinic' application. The interface is organized into several key sections:

- Top Header:** Features the title 'Referrals - Holon Specialty Clinic' and a 'New Referral' button.
- Left Sidebar:** Contains navigation options such as 'WORKLISTS', 'Archived', 'New Activity', and 'All Referrals'. It also includes a 'FILTERS' section with options like 'Unassigned', 'Urgent', and 'Patient Not Notified'.
- Main Content Area:**
 - Referral List:** A list of referrals is shown, including 'Smith, Sabrina - 67 y/o - F' and 'Crossley, Elias - 85 y/o - Female'. The 'Crossley' referral is selected, showing details like 'Assigned referral to: Robert Connolly' and 'Reason for decline: Individual is outside th...'. A status indicator 'SM' is visible next to the referral.
 - Referral Details:** A detailed view of the 'Crossley, Elias' referral is shown, including a 'SCHEDULED REFERRAL' for Tuesday, February 13, 2018. It notes a 'Scheduled appointment for: Wednesday, February 14, 2018 3:36 PM' and a 'Patient made aware of scheduled appointment.'.
- Right Sidebar:**
 - ATTACHMENTS:** Lists attachments such as 'mri' and 'Referral questionnaire'.
 - ACTIVITY TIMELINE:** Shows a timeline of events, including 'Referral Created' by 'Betsy Jones' and 'Accepted' by 'Betsy Jones'.
- Bottom Section:** Includes a 'FAVORITE PARTNERS' section with a list of partners and a 'Type a message here' input field.

Numbered callouts (1-4) highlight specific UI elements: 1 points to the 'Search' button, 2 points to the 'SCHEDULED REFERRAL' status, 3 points to the 'ATTACHMENTS' section, and 4 points to the 'ACTIVITY TIMELINE' section.

-
- The screenshot displays a complex data visualization interface for a healthcare system. The top navigation bar includes a 'Period' selector set to 6/25/2020. The main header section provides a high-level overview of key metrics: 447 Referrals, 3,260 Providers, 1M Referrals, 1,377 Users, 1,228,900 Referrals, and 797 Clinicians. The central area is divided into three main panels. The left panel, titled 'Referring Organization', shows a search filter and a list of organizations. The middle panel, titled 'Referring Specialty', shows a search filter and a list of specialties. The right panel, titled 'Referring Provider', shows a search filter and a list of providers. The bottom section, titled 'Referring Organization', shows a search filter and a list of organizations. The interface uses a color-coded system to represent different data points, with a legend at the bottom right indicating the color mapping for 'Referring Organization', 'Referring Provider', 'Referring Specialty', and 'Referral Provider'.

hōlon®